



opentext™ | Partner
Reseller Gold



AUTOMATION
ANYWHERE

Company Profile



Digital Transformation Experts

opentext™

Partner
Reseller Gold

EIM- Enterprise Information Management



SAP ERP - Enterprise Resource Planning
SAP BI - Business Intelligence



Robotic Process Automation - RPA



Established in 1992

Leader in providing **specialized enterprise business** and **IT solutions and services**

OPENTEXT PLATINUM PARTNER

SAP GOLD PARTNER

IT COMPANY with **15+ years of experience**

Located in **Saudi Arabia, Kuwait, and Lebanon**
110+ Employees

Emperial group company with over 30K employees

Focus on **ECM, ERP, and EIM solutions**

Hundreds of **successful deployments** in the Middle East

Certified and well **experienced consultants**

Local **support and deployment services**

Achieved **backlog** for more than **250 Million pages**





Correspondence Management Solution

(CMS) By MGS

Correspondence Management & Tracking Solution
Built on top of Open Text ECM

Correspondence Management solution - **CMS**
by MGS

A solution driven by market requirement. It enables organizations to capture, track, manage and control all types of correspondence across the enterprise securely and efficiently. The solution invests heavily in creating a simple and creative user interface.

It leverages OpenText Content Server native capabilities and embeds Correspondence Management features designed to easily track electronic and physical correspondence.

Out of the box integration with leader solution providers including Microsoft SharePoint & Office, SAP and Oracle EBS.

Banking Process Automation (BPA) module

(CMS) By MGS

Bundle of automated Banking Processes
over Open Text ECM

Automating **more than 100 processes**, for more than 15 banks, allowed MGS to build a configurable and **dynamic banking Process Automation System**.

BPA system provides customers the ability to **automate their banking processes with minimal time and effort**.

Because we believe that each customer will have different business rules that differentiate him from others, we built our module over **OpenText ECM Solution** (#1 ECM Solution world wide)



There is a better way to work



Better
Business



Better
Productivity



Better
Insight



Better
Agility



Better
Control

Enterprise

This is what EIM enables

Consumer



Energy



Media &
Entertainment



Financial
Services



Manufacturing



Life Sciences



Public Sector

Introducing Release 16

A Better Way to Work

SUITE
16

CONTENT

PROCESS

EXPERIENCE

ANALYTICS



CLOUD
16

CONTENT
... 

PROCESS
... 

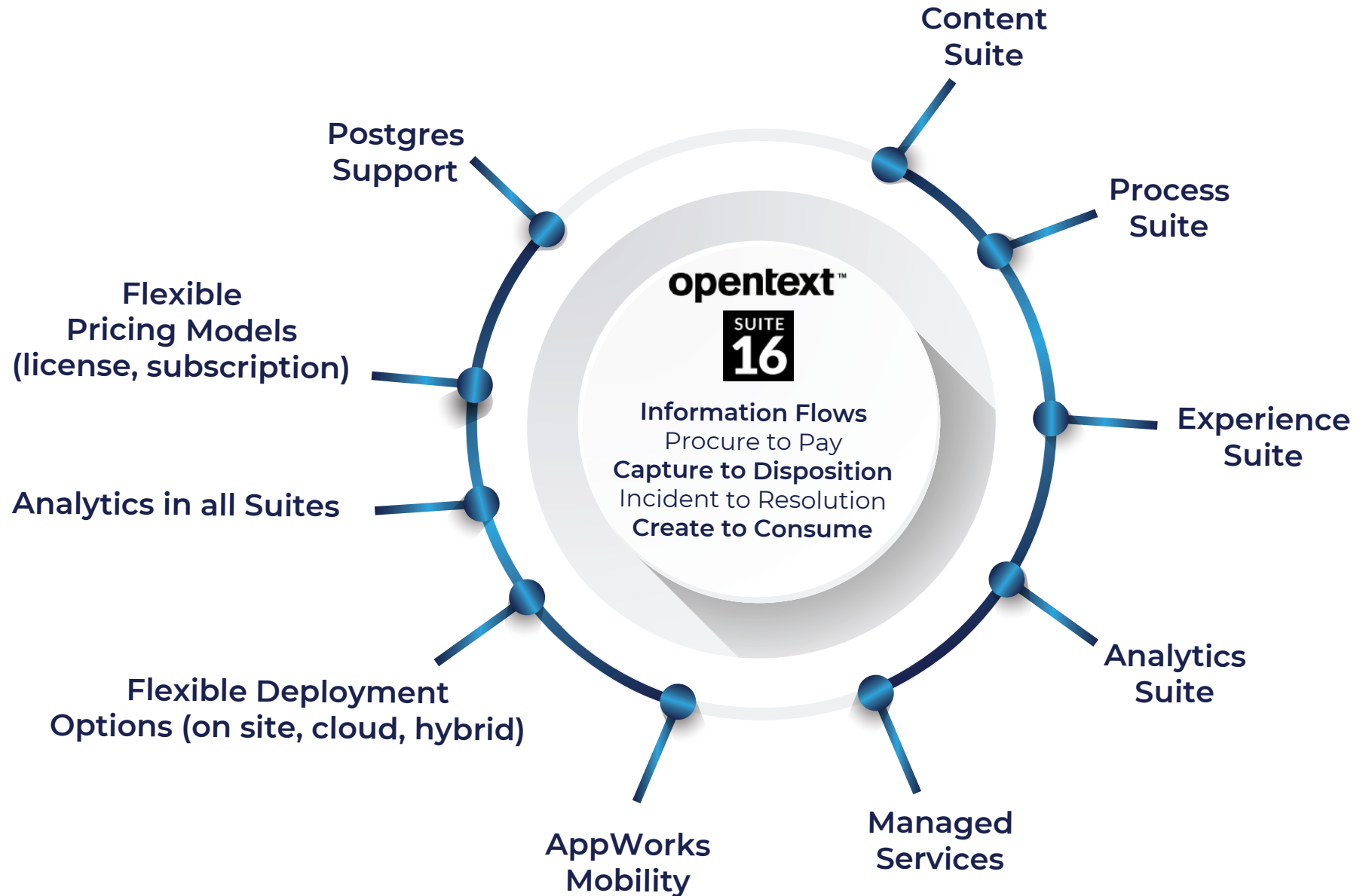
EXPERIENCE
... 

ANALYTICS
... 

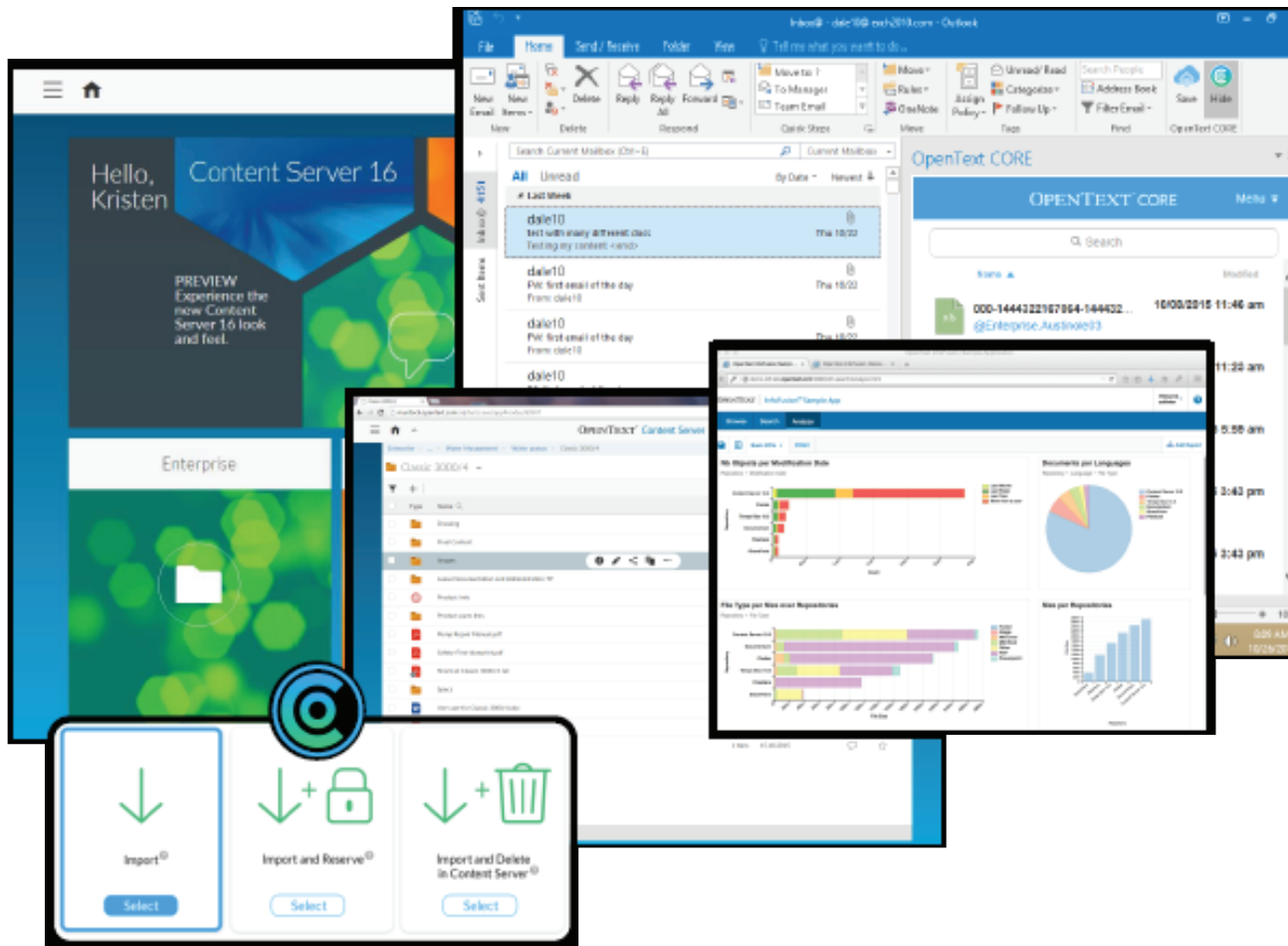
BUSINESS
NETWORK
... 



Introducing OpenText Suite 16



It is time to rethink ECM



- Content Suite to Core
- Connected Workspaces
- Business Center for SAP
- S/4HANA and Postgres Support
- Responsive HTML 5 UI
- Analytics Integration
- Archive Center in the Cloud
- xECM for SAP and Oracle
- Desktop Sync
- InfoFusion
- Solutions for SAP, Microsoft, Oracle, and Salesforce

Open Text latest features platforms which could be integrated with your enterprise content management “ECM” for more **effective business solutions**.



One Single Platform:
OpenText AppWorks is a completely integrated and open platform based on a leading-edge SOA Service Oriented architecture

AppWorks gives you the power to deliver a variety of new digital experiences with a much lower IT workload.

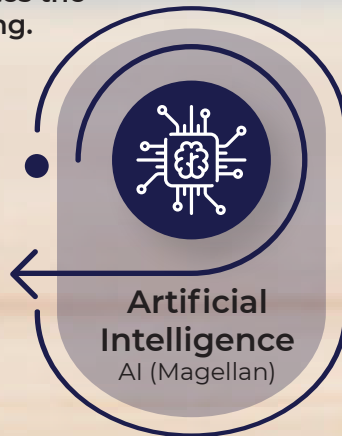
Manage all of your **images, videos** and **rich media** for the entire enterprise in one central **digital asset management software application**



Smarter process automation for all forms of contracts and legal agreements.

OpenText Contract Center is a single-vendor, purpose-built application that **fully automates the lifecycle of contract processing**.

Artificial Intelligence (AI) is the key to unlocking the power of **data**, integrate and **automate business processes** and gaining a **competitive edge**.





SAP ERP Foundation Extension



PROCUREMENT

- Leverage **real-time** information to **increase visibility** and **sustainability** of the supply network.
- Zero latency access to demand for all products in all markets.



FINANCE

- Provide **instant insight** into all relevant data with **real-time market data**.
- Faster** period-end processes and reporting to **reduce the time to close**.



IT

- Leverage the power of **In-Memory computing**.
- Easily integrate **3rd party systems** with your backend.
- Benefit from **compliant access** control system.



SALES

- Get a holistic **real-time** customer view with **full process integration**
- Drive advanced customer buying behavior **analysis, anywhere, anytime.**



MANUFACTURING

- Faster replanning** allowing more frequent MRP runs in **shorter cycles**.
- Boost ideas and drive **efficient manufacturing**.



SERVICE

- Have the **right people** on the **right projects** at the **right time**.
- Manage** installations, service contracts, warranties, and orders, ... **profitability**.



HUMAN RESOURCES

- Maximize** employee **productivity** with non-disruptive **mobile apps**.
- Leverage embedded **employee support** to **increase people engagement**.



OPENTEXT

Suite for SAP®



Employee File Management

Automate HR File administration and enable self service scenarios

Invoice Management / Invoice Capture Center

Minimize data capture effort and human intervention.
Streamline accounts payable processes

Travel Receipts Management / TR Capture Center

Automated receipt capturing and handling for streamlined expense management

Extended Enterprise Content Management

Best-of-breed ECM with unique SAP integration and process support.
Enterprise Records Management

Microsoft SharePoint Services for Extended ECM

SAP Extended ECM integration for SharePoint
SharePoint Governance (Archiving & Records Mgmt.)

Digital Asset Management

Management of rich media assets
Integrate media into marketing communications

Document Presentment / Document Presentment Live

Automated document generation, personalization & multi channel delivery
/ Real-time, template and rules based creation of documents and individual letters

Portal Content Management

Document Management and Collaboration in SAP NetWeaver Portal

Document Access
360 degree information access

Archiving
Secure, compliant, cost-efficient storage of information



Automation Anywhere platform is powerful enough to **automate tasks** of any complexity but **user-friendly** enough for anyone on your team to use. The Automation Anywhere services team has worked with companies of all sizes to automate their business processes for them, help discover **new automation ideas**, and **maximize ROI**.



WHAT IS ROBOTIC PROCESS AUTOMATION (RPA)?

Ongoing innovation. Proven RPA effectiveness. Demonstrated RPA + AI industry leadership.

RPA is **simple—and powerful**—business process automation software. Robotic Process Automation enables you with tools to **create your own software robots** to automate any business process. Your "bots" are configurable software set up to perform the tasks you assign and control. RPA bots can learn. They can also be cloned. See how they are working and adjust and scale as you see fit. **It's code-free, non-disruptive, non-invasive, and easy.**





Implementation Services

A **broad Range** of capabilities, from infrastructure Installations, project/program management, and systems integration to outsourcing, MGS offers a detailed suite of services within its “Solution Value Chain”.

From training and consulting, to solution implementation services and customer support programs.

MGS Consultancy is constituted of First-Rate IT consultants to all business industries.

MGS IT Consultancy conducts feasibility studies, business process reengineering analysis and guides customers to design, evaluate and implement integrated technology systems.





Imaging Services

with a foundation **3 decades deep**

MGS Imaging delivers excellence in preservation microfilming, digital document imaging, document and image reformatting and microfilm and microfiche digitization.

MGS Imaging offers clients:

- . A portfolio of millions of scans and frames of microfilm, created for hundreds of clients in the region.
- . Individualized care
- . A trusted partner in the preservation and records management process.
- . A well-equipped facility with state-of-the-art scanning and micrographic technology.
- . An expert staff of project managers, imaging and quality control specialists and information technology professionals.

General Services Include:

- . Paper scanning (office documents and maps/drawings)
- . Bound book scanning
- . Archival presentation scanning (fragile, loose or bound material)
- . Microfilm and microfiche scanning
- . Image hosting and viewing





Some of MGS Success Stories

Kuwait Banking Association

Global Investment House

Industrial Bank of Kuwait

SUCCESS STORY |  اتحاد مصارف الكويت
Kuwait Banking Association

OPENTEXT™

Kuwait Banking Association Undertake Document Management Improvements with OpenText

Greater knowledge sharing and faster document retrieval leads to increased productivity

Together, we are The Content Experts™

OPENTEXT™ THE CONTENT EXPERTS | CUSTOMER SUCCESS STORY



Global Makes Investment in the Future of Information with OpenText

OpenText ECM Suite helps reduce paper, address security, and improve efficiency

SUCCESS STORY | 

OPENTEXT™

The Industrial Bank of Kuwait Deposit Documents with OpenText

Flexible and accurate document searching helps improve efficiency, reduce delays, and increase accuracy



Rasameel

Boubyan Bank

Pharma International

SUCCESS STORY | 

OPENTEXT™

Rasameel Invests in Tackling Document Capture, Storage, and Retrieval Challenges with OpenText

OpenText Document Management, eDOCS Edition helps meet green objectives while providing enterprise-wide document management solution

SUCCESS STORY | 

OPENTEXT™

Boubyan Bank Deposits Documents with OpenText to Improve Customer Service, Drastically Cutting Processing Times

OpenText Content Suite provides secure, long-term document storage, document process improvements and automated workflow, to deliver improved customer service

SUCCESS STORY | 

OPENTEXT™

Pharma International Improves the Health of their Content-Centric Business Processes

Process automation, easy version comparison, and a single, central content repository drive efficiency and ease compliance burden



Some of MGS Success Stories

Al Ahli Bank of Kuwait

opentext™

Success story

Al Ahli Bank of Kuwait (ABK)

Industry
• Financial Services

Solution
• OpenText™ Content Suite

Partner
• MGS



Al Ahli Bank of Kuwait transforms customer documentation handling with OpenText

Bank saves time, increases collaboration and improves customer service with OpenText Content Suite

Results

Reduced customer documentation processing time from days to hours or minutes

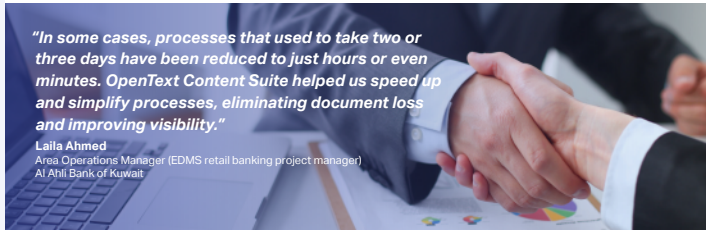
Improved overall customer service with better document handling and process automation

Eliminated document loss

Enhanced collaboration between bank branches and back-office functions

"In some cases, processes that used to take two or three days have been reduced to just hours or even minutes. OpenText Content Suite helped us speed up and simplify processes, eliminating document loss and improving visibility."

Laila Ahmed
Area Operations Manager (EDMS retail banking project manager)
Al Ahli Bank of Kuwait



Abuhimed Al SheikhAlhagbani Law Firm

opentext™

Success story

Abuhimed Alsheikh Alhagbani Law Firm (AS&H) in cooperation with Clifford Chance

Industry
• Legal

Solutions
• OpenText™ Document Management, eDOCS Edition

Partner support
• MGS



Abuhimed Alsheikh Alhagbani Law Firm embraces the cloud with OpenText

Law firm improves efficiency and provides fast and secure document access with OpenText eDOCS

Results

Implemented solution in two months

Reduced the cost of providing on-premises server hardware by choosing a cloud deployment

Provided secure, fast and easy access to documents, regardless of location

"We selected OpenText eDOCS for a purpose, to provide secure, stable and efficient document management and it fulfils it very well. It's not just the product, but also the support, services and the people that all came together to deliver a very successful project in a tight timetable."

Mohammed Bahelmi
General Manager
Abuhimed Alsheikh Alhagbani Law Firm



Kuwait Petroleum International

Together, we are The Content Experts™

OPENTEXT™ THE CONTENT EXPERTS | CUSTOMER SUCCESS STORY

OpenText Helps Information Flow at Kuwait Petroleum International

KPI controls documents for effective collaboration, process automation, and ISO compliance



King Saud

Together, we are The Content Experts™

OPENTEXT™ THE CONTENT EXPERTS | CUSTOMER SUCCESS STORY

King Saud University Takes Care of Patient Records with OpenText

Medical and Administration Records Go Electronic with OpenText ECM Suite, Saving Time and Improving Patient Care



PIC Petrochemical Industries Company

Together, we are The Content Experts™

OPENTEXT™ THE CONTENT EXPERTS | CUSTOMER SUCCESS STORY

Petrochemical Industries Company (PIC) K.S.C. and OpenText Enterprise Content Management Solutions: A Formula for Success

OpenText ECM Suite streamlines processes, reduces paper, and controls costs



MGS Customers

Services



Financial



Oil and Gas



Government



Others

